Sr. Nos	Page No(tender Ref)	Clause(tender Ref)	Query	Bank's Reply
1	9	2.10 RFP Response Submission Details	Can we submit the details on mail instead of submitting the hardcopy?	Hardcopy of Bid douments need to be submitted.
2	13	Technical Proposal evaluation criteria	Can we get this presentation done online?	Yes, it can be done online.
3	20	5.6 Service Level Agreement and Non-Disclosure Agreement:	The successful bidder shall execute the SLA and NDA and provide the same along with acceptance of Purchase Order,as it is mentioned and not while applying the bid	Bidder has to sign SLA and NDA after getting empanelled.
4	28	Annexure 03.1 - Technical Scoring Criteria– **point number 1 -** Application Audits completed (In the last 3 years) in any Scheduled Commercial Bank or RRB or Financial Institution.	Requesting to kindly consider the regulatory work order so that we can participate in the bid.	No Change in Orignal Clause of RFP.
5	28	Annexure 03.1 - Technical Scoring Criteria– point number 2 - Infrastructure Audits of Data Centre's completed (In the last 3 years)in any Scheduled Commercial Bank or RRB or Financial Institution..	Requesting to kindly consider the regulatory work order so that we can participate in the bid.	No Change in Orignal Clause of RFP.
6	28	Annexure 03.1 - Technical Scoring Criteria– point number 3 - End to end Data Migration Audit of CBS/ Application Migration Audit in any Scheduled Commercial Bank or RRB or Financial Institution	Requesting to kindly consider the regulatory work order so that we can participate in the bid.	No Change in Orignal Clause of RFP.

7	28	Annexure 03.1 - Technical Scoring Criteria– point number 4 - IS Audit, Cyber Security Audit, VAPT, System Audit for Data Localization, Regulatory Compliance Audit viz. ISO Certification etc. (In the last 3 years) provided in any Scheduled Commercial Bank or RRB or Financial Institution in India	Requesting to kindly consider the regulatory work order so that we can participate in the bid.	No Change in Orignal Clause of RFP.
8	38	Scope of work	What is the location of the Security Operation Centre (SOC) ,Application Audit – Total Number of Application to be covered under the application audit , What would be the location of the Audit. ?	The scope shall be shared at the time of assignment of work order post empannelment.
9	40	1.1(e) Network Vulnerabilities and Threat Management. Vulnerability Assessment and Penetration Testing (VAPT) and review.	Please let us know if bidder needs to perform VAPT for Bank or need to review if VAPT has been conducted and all the vulnerabilities are closed within defined TAT. If yes, then please share the list of systems on which VAPT need conduct.?	RFP is for empannlement of vendors only. The scope shall be shared at the time of assignment of work order post empannelment.

10	42	3. Application audit VAPT	Please let us know if bidder needs to perform VAPT of applications for Bank or need to review if VAPT has been conducted and all the vulnerabilities are closed within defined TAT. If yes, then please share the list of systems on which VAPT need conduct.?	RFP is for empannlement of vendors only. The scope shall be shared at the time of assignment of work order post empannelment.
11	42	5. Cyber Security Audit Perform a vulnerability scan on network devices, servers, and applications to identify any known vulnerabilities	Please let us know if bidder needs to perform VAPT for Bank or need to review if VAPT has been conducted and all the vulnerabilities are closed within defined TAT. If yes, then please share the list of systems on which VAPT need conduct.?	RFP is for empannlement of vendors only. The scope shall be shared at the time of assignment of work order post empannelment.
12	44	Deliverables Compliance testing report	Do we need to perform revalidation also for reported gaps/observations or need to submit the Final Testing Report with areas of improvement and recommendations. If revalidation is in scope then let us know when bidder need to conduct revalidation post submission of final report.	RFP is for empannlement of vendors only. The scope shall be shared at the time of assignment of work order post empannelment.

13	28	Bidder must be providing IT Audit services to clients in India at least for the last 3 years as on 31.03.2024.	Request you to consider the IS Audit, Cyber Security Audit and services projects also in the experience, since IS Audit is also in scope of this RFP	IT Audit Services includes IS Audit and Cyber Security Audits
14	30	No. of Full Time Employee (CISA/CISSP/CISM/CEH/DISA /CCNA/ORACLE Certified/ ISO 27001 Lead Auditor) available for IS Audit in Organization	For each Resource having CISA/CISSP CISM Certificate -1- Marks- per resource For eachCEH/DISA/CCNA/ORACLECertified Resource/ ISO 27001 Lead Auditor -0.5- Marks-per resource (MaxMarks= 5) We have empanelled with NICSI, Indian Bank, IDBI Bank, State Bank of India, Canara Bank etc., We request you to please consider the following request:- For each Resource having CEH/CISA/CISSP CISM Certificate -1- Marks- per resource	No Change in Orignal Clause of RFP.
15	30	Application Audits completed(In the last 3 years) in any Scheduled Commercial Bank or RRB or Financial Institution.	We request you to kindly amend this from 3 years to 5 years to enable us to submit the bank work done by us.?	No Change in Orignal Clause of RFP.

16	30	Infrastructure Audits of Data Centre's completed (In the last 3 years) in any Scheduled Commercial Bank or RRB or Financial Institution.	We request you to kindly amend this from 3 years to 5 years to enable us to submit the bank work done by us.?	No Change in Orignal Clause of RFP.
17	10	2.10 RFP Response Submission Details	Do we need to submit CD/Pendrive along with the Hard copy of Bid Documents	Hardcopy of Bid douments should be submitted in closed envelope. Submission of CD/Pendrive is not required.